

Regulations and term and conditions of sales

Registration for the services of the Montagne experience by ESF implies unreserved acceptance of these general terms and conditions.

The Montagne experience prices are presented in the E.S.F. Morzine website

Prices / Registration / Payment

The prices stated comprise the teaching service dispensed by an E.S.F. instructor, excluding any other service (insurance, ski lifts, accommodation, etc.), except in specific cases. Consequently, pupils shall, before the activity time, be in possession of a pass to access the ski lifts and, at the pupil's discretion, insurance to cover themselves against the inherent risks of practising sport in a mountain environment (civil liability, mountain rescue, etc.).

Terms of registration and payment

Registration takes place by sending a booking form accompanied by the full payment by cheque, bank card, etc., to the E.S.F.

The E.S.F. solely guarantees the availability of the lessons that are proposed at the time when the contract is concluded.

This payment signals the conclusion of the contract.

Schedule

The participants will be welcomed at the ESF office (662 avenue de Joux plane, 74410 MORZINE) from 08h30 to 09h00

These schedules may change depending on the demands for the activities. Any changes will be specified in the program of the week.

The ESF provides children cloakrooms to be able to change and put their clothes and personal belongings.

Service

All aquatic activities (rafting, canyoning, hydrospeed, etc.) and mountain activities (climbing, via ferrata, mountain biking, motocross, paragliding, etc.) are supervised by state-certified external service providers.

The groups are followed all week by a qualified and qualified animator.

Conditions of Acceptance

- be registered with the ESF and have made the payment before the departure for the activity
- have no medical contraindications for sports practice (provide a medical certificate less than 6 months old)
- have completed and given the registration form before departure for the activity
- have appropriate clothing and equipment adapted to the activities
- for aquatic activities a patent of 25 m minimum is required (to appreciate that the child knows how to swim and can be immersed)

In case of bad weather

In case of bad weather, the ESF will modulate the program in order to carry out all the promised activities. In this case, the team will offer activities related to the discovery of fauna, flora, mountains...

Bring pool clothes and swimming suits if the weather conditions are not good.

Health / Accidents

- No observations will be taken into account if it is not notified on the registration form.
- The ESF is authorized to take **all the necessary emergency measures** in case of sickness or accident of your child. **All expenses incurred will be at your expense.**
- For any breach of safety instructions by the participants, the ESF will decline all responsibilities in the event of an accident.
- It is imperative that your child is covered by a civil liability

Photo policy

Every day photos and videos will be taken by staff. These media can be published on our Facebook page and website.

In the absence of notification from you on the registration form, the ESF will consider that you accept the broadcast.

CANCELLATION OR CURTAILMENT BY THE CUSTOMER

The activities require a minimum of 3 pupils to go ahead. Should it not be the case we will try our best to give you alternative solutions (In the event of insufficient staff, the services may be grouped together in order to be provided.)

Cancellation earlier than 7 days before the start of the service:

The E.S.F. shall propose to postpone the service, if this is possible, otherwise it shall refund all sums paid less the administrative costs (10% of the transaction, with a minimum of €20).

Cancellation within 15 days of the start of the service:

If provided there is a legitimate reason (medical certificate): the E.S.F. shall propose to postpone the service, if this is possible, otherwise it shall refund the non-consumed part of the service in the form of credit calculated on the basis of the unit price, less the administrative costs (10% of the transaction, with a minimum of €20).

Without legitimate reason (medical certificate) in the 7 days before the activity there will be no refund.